

## ISA Solutions

Managing our customers' total cost of ownership in technology through innovation, education, and professional services.



### *What we do*

ISA's objective is to understand our clients' specific business and technology needs and deliver high quality, cost effective solutions, on time and within budget. We help our clients manage their total cost of ownership in technology through innovation, education and professional services.

### *How we can help*

We understand that companies spend valuable time and money researching and evaluating solutions. We help free up these resources, so that you can concentrate on your core business. By offering you our wealth of industry and product knowledge, and the experience and expertise of our consultants, you'll find the most effective solution for your environment. Whether you are in the process of researching, evaluating, or implementing solutions, we are here to help.

### *What we offer*

We offer multiple vendor solutions for each of our solution categories. The foundation of our business philosophy is "Customer First". We guarantee that you will receive expert, un-biased advice and recommendations. Our core competencies focus around **Enterprise Security**, **Network and Application Performance**, and **Enterprise Business Applications**. Please see below for more information on our solution offerings.

## ISA's Commitment

Our philosophy is focused on minimizing the total cost of ownership in technology solutions. Our value proposition is founded on our commitment to:

- Recommend reliable business solutions
- Improve business performance
- Offer low risk implementation and deployment, and;
- Deliver exceptional customer service

## Security Solutions

ISA helps businesses and organizations of all sizes design, build, and maintain their information security programs, policies, and infrastructure. We provide processes and solutions to protect data and privacy, keep your systems available, manage your environment, and meet your company and/or industry compliance objectives.



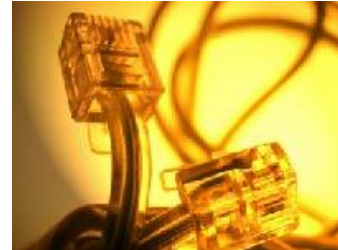
We understand that every company has a unique strategy based on their business goals, size and budget. Our goal is to understand your objectives and recommend software and hardware solutions that best fit your needs.



ISA's comprehensive portfolio of industry leading security solutions include desktop, host, gateway and network solutions, as well as management solutions such as Vulnerability/Risk Management, SIM (Security Information Management), and Identity and Access Management (IAM).

## Network and Application Performance Solutions

ISA helps businesses and organizations of all sizes build and maintain their network infrastructure. We understand how important it is to keep your network, systems, and applications available and running optimally. ISA's suite of network and application performance tools are designed to support today's complex multi-topology and multi-protocol networks. The network and application management tools allow you to plan proactively or troubleshoot problems and bottlenecks. You can even 'play-back' network traffic history if you have a relevant legislative, legal or customer service requirement.



ISA offers world class products and innovative solutions for network, application and web analysis, allowing our customers to take a proactive and effective approach to network and application performance management.

## Enterprise Business Applications Suite

### *Service and Help Desk Solutions*

ISA recommends "Best of Class" solutions to meet the needs of your internal and external service desk. These systems offer an easy to use, easy to implement solution that meets all of your change, asset, problem, and incident management needs; they can be easily integrated into your core business applications.



### *ERP Suite*

ISA offers market-leading business application software, delivering functionality in a full ERP suite of applications including distribution, manufacturing, project accounting, help desk/service desk, customer relationship management, and back office accounting.

The products are designed as enterprise solutions for companies with annual revenues starting at \$10 million. The systems are highly scalable and are used by many small and medium sized businesses as well as several Fortune 500 companies. The products leverage Microsoft tools, technology and architecture to provide a flexible, scalable and full-featured e-business management solution.

## Contact Us

For further information, please call ISA at (416) 591-6711 or 1 (877) 591-6711, email us at [info@e-isa.com](mailto:info@e-isa.com), or visit us on the web at [www.e-isa.com](http://www.e-isa.com).